## Ross Wm. Rader

From: To:	"Ross Wm. Rader" <ross@tucows.com> "Beckwith, Bruce" <bbeckwith@verisign.com></bbeckwith@verisign.com></ross@tucows.com>
Cc:	"Elliot Noss" <enoss@tucows.com>; "Brenda Lazare" <blazare@tucows.com>; "Dan Halloran"</blazare@tucows.com></enoss@tucows.com>
	<halloran@icann.org>; "Christine Russo" <crusso@verisign.com>; "Michael@Palage. Com"</crusso@verisign.com></halloran@icann.org>
	<michael@palage.com></michael@palage.com>
Sent:	Thursday, November 29, 2001 2:37 PM
Subject:	Fw: Versign Whois Inaccuracies Correction Request

Bruce -

Tucows has not yet received an acknowledgement or response to this inquiry.

Thank you for your prompt attention.

Ross Wm. Rader Director, Innovation & Research Tucows Inc.

----- Original Message -----From: "Ross Wm. Rader" <<u>ross@tucows.com</u>> To: <<u>bbeckwith@verisign.com</u>> Cc: <<u>enoss@tucows.com</u>>, <<u>blazare@tucows.com</u>>, <<u>halloran@icann.org</u>>, <<u>crusso@verisign.com</u>>, <<u>michael@palage.com</u>> Sent: Thursday, November 08, 2001 12:02 AM Subject: Versign Whois Inaccuracies Correction Request

> Bruce,

> > It is Tucows belief that Verisign Registrar sponsors a substantial number of

> domains with the contact email address contact information list as

> no.valid.email@worldnic.com. This fictional address, created by Verisign, is

> hampering Tucows' ability to conduct transfers for the obvious reason that

> Verisign is unable to re-verify the consent of the Registered Name Holder.
> According to section 3.7.8 of the ICANN Registrar agreement, Verisign

> Registrar has an obligation to maintain accurate contact information for the

> domain names it sponsors and take reasonable steps to correct inaccuracies

> in this information when it is brought to your attention.

>

> Accordingly, we request that your firm immediately investigate the accuracy

> of the contact data for the domain names using the

> no.valid.email@worldnic.com address and promptly take reasonable steps to

> correct any inaccuracies that Verisign finds. As an interim measure, it

> would be appropriate for your firm to cease attempting to re-verify the

> consent of the Registered Name Holder until this administrative issue is > rectified.

>

> We would be grateful if you would advise us how and when the appropriate

> measures will be adopted.

>

> Thanks,

>

> Ross Wm. Rader

- > Director, Innovation & Research
- > Tucows Inc.
- >
- > Cc:
- >
- > Brenda Lazare, Tucows Inc.
- > Elliot Noss, Tucows Inc.> Dan Halloran, ICANN
- > Christine Russo, Verisign
- > Michael Palage, DNSO Registrar Constituency Chairman
- > Tucows Reseller Discussion List

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